

Dionis Mjeku

Contact

045 540 134
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Bresje, Fushe Kosove
Drivers Licence: B Level
Languages:
Albanian (Native)
English (Professional Working Proficiency)

Education

Software Engineering
AAB College
Start/End Date:
● Oct/2023
● Present

Computer Science
University of Prishtina
Start/End Date:
● Oct/2022
● Present

Database Design and
Development with SQL
Cactus Education
Start/End Date:
● Mar/2022
● Jun/2022

Key Skills

Databases
Networks
Banking
Microsoft 365
Cisco, MikroTik, Fortinet
SQL, Excel, PowerBI

Courses and Familiar Applications used:

- Microsoft SQL Server
- Cisco Related Devices like: Switches, Routers, VoIP etc.
- MikroTik Related Devices like: MTik Routers.
- Zabbix
- Unimus
- Microsoft 365
- Visual Studio

Objective

Passionate about databases and network technology, I bring a strong background in data analysis, networks and the banking industry from my time at BPB, TEB and BestVisionBalkan. Eager to dive deeper into the banking and IT sector and leverage my skills in SQL, Power BI, Networks and more. Lets connect the dots in data :)

Experience

NETWORK ADMINISTRATOR | BEST VISION BALKAN | INTERNSHIP | JAN 2024 – JUN 2024

Objectives:

- Network Administration
- Network Traffic Monitoring
- Core Network Maintenance
- Network Administration, Maintenance and Support for Best Vision Balkan and its clients like Banka Ekonomike, KS Siguria, Mabetex Holding, Swiss Diamond
- Core Network Maintenance and Upgrade for Best Vision Balkan and clients like Banka Ekonomike, KS Siguria, Mabetex Holding, Swiss Diamond etc.
- Troubleshooting Network Problems with Routers/Switches/Firewalls VPN, LAN, Palo Alto Rules issue, IP-Subnetting, OSI Model based logical layers.
- Zabbix monitoring server, tune/reconfiguring for each ISP on branches and all Thirdparty VPN clients (IPKO-sms, Vala-SMS...etc)

CUSTOMER CARE | BANKA PER BIZNES | SEP 2023 – JAN 2024

Objectives:

- Customer Service & Complaints
- Trellix EDR Monitoring
- Card Fraud Monitoring
- Monitoring of (Database Jobs with Grafana, EDR Threat Monitoring, Fraud Support & Monitoring with PRM, ATMetc)

INTERN | TEB SH.A | JUL 2023 – SEP 2023

Objectives:

- Call Center Intern- Card operations Department.
- Card Fraud Monitoring
- Customer Service
- ATM & POS Support
- Credit and Debit Card Support
- Card Batching

Certifications & Badges

- **Fortinet Certified Associate (FCA – CyberSecurity)**
Fortinet
- **Cisco Certified Network Associate Fasttrack (CCNA v1-v3)**
RIT Kosovo – *Not Finished Currently Participating from March....*
- **FCA - FortiGate 7.4 Operator**
Fortinet Training Institute
- **Database Design and Development (SQL Server)**
Cactus Education
- **Standard and Advanced MS Excel**
RIT Kosovo
- **Juniper JNCIA -Junos (Attendance)**
Juniper Networks
- **Network Security**
The Open University

- **C# .NET Developer**
Për Programera
- **Data Engineering Essentials using SQL,Python and PySpark**
Udemy
- **Cisco Networking Academy Badges:**
 - 1.Data Analytics Essentials 2.Networking Basics 3.Network Adressing and Basic Troubleshooting 4.Networking Devices and Initial Configuration 5.Network Support and Security.
- **Palo Alto Networks Badges:**
 - 1.Network Security Fundamentals 2.CyberSecurity Fundamentals 3.Cloud Security Fundamentals 4.SASE Fundamentals 5.Security Operations Center SOC Fundamentals.
- **AWS Training and Certifications Badges:**
 - 1.AWS Networking Basics 2.Introduction to Database Migration 3.AWS Network – Monitoring and Troubleshooting
- **Data Visualization with Power BI**
Great Learning
- **ECDL Presentations Module**
ECDL
- **Microsoft Word**
SHPIK
- **Microsoft Excel 2010**
Alison
- **Network Security**
The Open University
- **HR: CV Writing and Employability**
KosovaJob

References

Faton Ramadani PhDC – Chief Risk Officer

[Faton Ramadani, PhDC](#)
[Faton Ramadani, PhDC](#)
[Chief Risk Officer](#)

I am writing to highly recommend Dionis Mjeku for any opportunities related to Data Analysis or related fields in the financial sector. As a student in Computer Science, Dionis possesses a strong foundation in data analysis, and has demonstrated exceptional skills in the same area.

Dionis has a keen interest in the financial sector and has taken various courses to expand his knowledge in this field. He has shown an eagerness to apply his technical skills to real-world problems, and has consistently delivered outstanding results in his academic projects.

Dionis is a dedicated and hardworking individual who is always willing to go the extra mile to achieve success.

I have no doubt that he will be a valuable addition to any team and will excel in any role related to Data Analysis.

Bensik Shala – Senior Network & Security Engineer

-Head of Network and Security Infrastrcture at BestVisionBalkan

Roni Berisha – Network Engineer - Supervisor

-Team Leader on Network Infrastructure Sector

Mentor Gashi – Senior System Engineer

LinkedIn Profile:

[https://www.linkedin.com/in/dionis-mjeku-821047266?
utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=ios_app](https://www.linkedin.com/in/dionis-mjeku-821047266?utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=ios_app).